



Board of Alderman Request for Action

MEETING DATE: 1/18/2022

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1015, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1015, approving a water and wastewater leak adjustment request.

SUMMARY:

The City has received notice from Jamie Summers, a residential utility billing customer, of a repaired water leak and her request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 28, 2021, the Utilities Department obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system later and same day which provides warnings for customers with no, little, or high usage.

Following the month of the December billing cycle, Ms. Summers had started the cycle with a read of 2,650 and finished the December cycle with a read 3,164, which resulted in consumption of 51,400 gallons. This amount was more than twice her monthly average.

In addition, Ms. Summers had high reads for the November billing cycle. Following the month of the November billing cycle, Ms. Summers had started the cycle with a read of 2,317 and finished the November cycle with a read of 2,650, which resulted in consumption of 33,300 gallons. This amount was more than twice her monthly average. The leak adjustment calculation includes two months of adjustments which is allowable by the ordinance.

If approved, the leak adjustment would issue a credit of \$702.36 to Ms. Summers's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments when conditions have been met.

POLICY OBJECTIVE:

[Click or tap here to enter text.](#)

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$702.36.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |



RESOLUTION 1015

A RESOLUTION APPROVING A WATER LEAK ADJUSTMENT REQUEST.

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and,

WHEREAS, Jamie Summers, a residential utility billing customer with account 13-000481-04, has notified the City of a water leak and is requesting a leak adjustment; and,

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and,

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$702.36;

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$702.36 shall be credited to account 13-000481-04 of residential utility billing customer Jamie Summers.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 18th day of January, 2022.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Jamie Summers

Utility Service Address: 1501 NE 196th Street

Utility Account Number: 13-000481-04

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$ **716.15** at the Board of Alderman meeting on 1/18/2022.

I, Jamie Summers, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Jamie Summers, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Jamie Summers
Customer's Signature

1/10/2022
Date



True Blue Plumbing LLC
3519 North Oak Trafficway
Kansas City, Missouri 64116
(816) 628 2583

Invoice 13755777
Invoice Date 12/16/2021
Completed Date 12/16/2021
Customer PO

Billing Address
Robert Summers
1501 Northeast 196th Street
Smithville, MO 64089 USA

Job Address
Robert Summers
1501 Northeast 196th Street
Smithville, MO 64089 USA

Description of Work

Start digging at meter
Go towards house until we locate issue
Repair or replace and backfill

3500.00 to 6400.00 open bid do to unknown
Replaced entire line from house to meter pit
Found issue at transition
Line was broke do to improper install

Task #	Description	Quantity	Your Price	Your Total
GEN1650	-	1.00	\$5,548.00	\$5,548.00

Paid On	Type	Memo	Amount
12/16/2021	MasterCard		\$5,548.00

Potential Savings	\$443.84-\$554.80
Sub-Total	\$5,548.00
Tax	\$0.00
Total Due	\$5,548.00
Payment	\$5,548.00
Balance Due	\$0.00

Thank you for choosing True Blue Plumbing, LLC.

This invoice is agreed and acknowledged. Payment is due upon receipt. A service fee will be charged for any returned checks, and a financing charge of 1% per month shall be applied for overdue amounts.

I find and agree that all work performed by True Blue Plumbing, LLC. has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor.



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Jamie Summers**

Utility Service Address: **1501 NE 196th St**

Utility Account Number: **13-000481-04**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$8.33**
 Average monthly water usage for this property: **5,500 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$4.98**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$6.68**
 Average monthly wastewater usage for this property: **5,500 gallons**

Was the leak inside or outside the home: **outside**

Was the wastewater billed winter average or actual usage: **actual usage**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
33,300 gallons @ 8.33 per 1,000 gallons =	277.39
Adjusted Water Bill Amount	
11,000 gallons @ 8.33 per 1,000 gallons =	91.63
+ 22,300 gallons @ 4.98 per 1,000 gallons =	111.05
	202.68
Water Discount =	
	74.71
Original Wastewater Bill Amount	
33,300 gallons @ 6.68 per 1,000 gallons =	222.44
Adjusted Wastewater Bill Amount	
5,500 gallons @ 6.68 per 1,000 gallons =	36.74
Wastewater Discount =	
	185.70

MONTH 2 (if applicable)	
Original Water Bill Amount	
51,400 gallons @ 8.33 per 1,000 gallons =	428.16
Adjusted Water Bill Amount	
11,000 gallons @ 8.33 per 1,000 gallons =	91.63
+ 40,400 gallons @ 4.98 per 1,000 gallons =	201.19
	292.82
Water Discount =	
	135.34
Original Wastewater Bill Amount	
51,400 gallons @ 6.68 per 1,000 gallons =	343.35
Adjusted Wastewater Bill Amount	
5,500 gallons @ 6.68 per 1,000 gallons =	36.74
Wastewater Discount =	
	306.61

Total Discount = 702.36